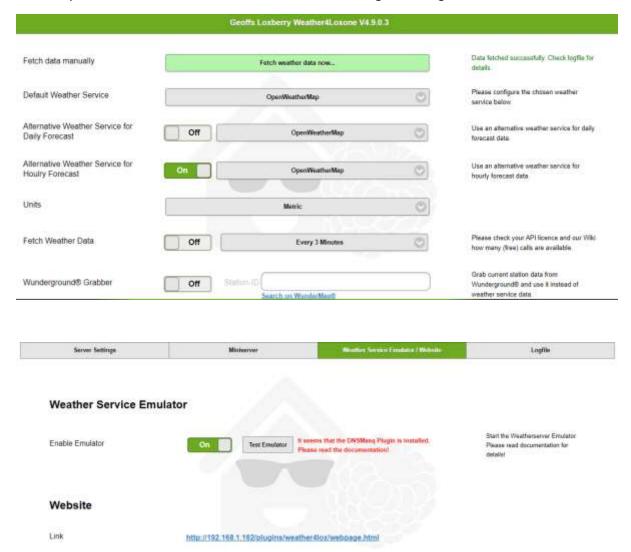LoxBerry Weather Service Support Message

I have a problem with the Weather 4 Loxone service that I hope someone can help me with.

I am running the latest version v2.2.0.4 of the Loxberry image on a Raspberry Pi 4 Model B Rev 1.4 with 8GB Ram. On the Loxberry I am currently running four plugins: DNSmasq (v2013.03.18); LoxBerry Backup (v1.0.9); Miniserver Backup (v 2021.04.21); and Weather 4 Loxone (v4.9.0.3).

The Weather 4 Loxone Plugin is configured to use OpenWeatherMap as the default service and also for hourly forecast data. Here are some screenshots showing the configuration:
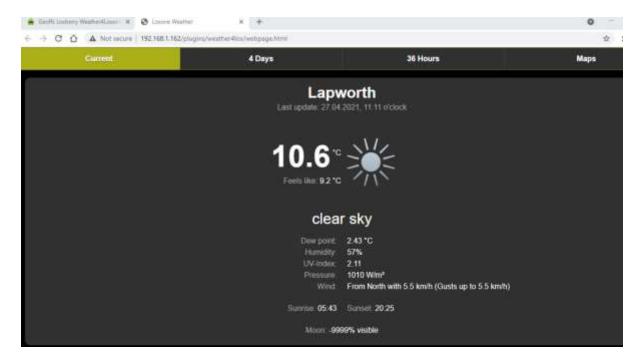
From the logfiles it appears everything is working OK

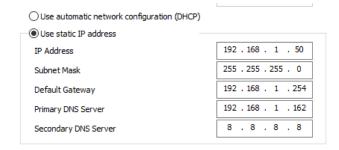And the emulator site shows Weather Data is being collected

The problem is that I cannot get the weather data to appear in the Loxone App itself.
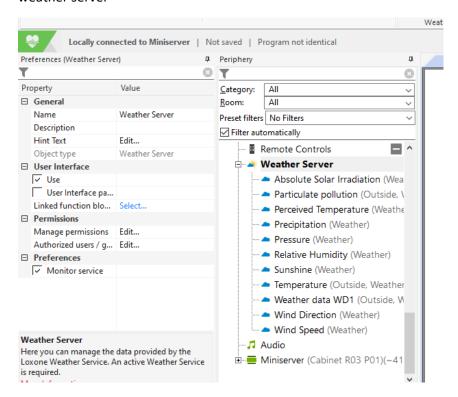
DNSmasq is set as follows:

And if I run an "nslookup" command using the LoxBerry server as the DNS server it correctly resolves a query for weather.loxone.com to the LoxBerry server address.

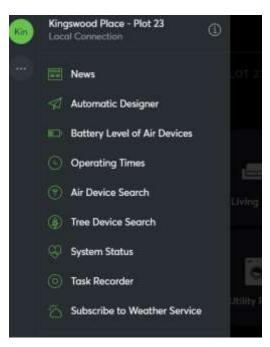My Miniserver network settings are as follows:

It's a Miniserver Gen 1 running version 12.0.2.24 of the Loxone software and it is set to use the weather server
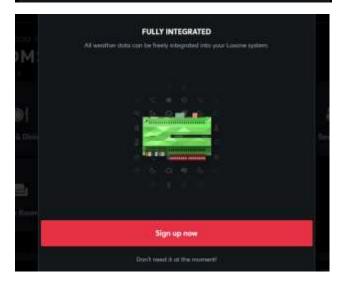

I've rebooted the Miniserver, by reloading a configuration file, several times, but it still won't pick up the Weather Service from the LoxBerry.

Here is what I see in the Loxone App itself.

Kingswood Place - Plot 23
Local Connection

- News
- Automatic Designer
- Battery Level of Air Devices
- Operating Times
- Air Device Search
- Tree Device Search
- System Status
- Task Recorder
- Subscribe to Weather Service

DETAILED WEATHER INFORMATION ...
Current weather information and forecasts that are updated every hour

FULLY INTEGRATED
All weather data can be freely integrated into your Loxone system

Sign up now

Don't need it at the moment?

I have previously had the Weather service working in the Loxone App for a couple of months using the Simple Weather Service Plugin configured with Weatherbit.io as a provider, but this eventually seemed to stop updating the days correctly after a while and I think this may have been related to a change in permissions for my API key on that service. Eventually it stopped working completely, so I switched the Weather 4 Loxone in an attempt to work-around that issue but now cannot get it working with the Loxone App at all.

Any advice?